

**PRESS RELEASE**  
**January 2018**

**Sue recognised for delivering three decades of great customer service at Circadian Trust**

After 30 years dedicated to delivering great customer service at Kingswood Active Lifestyle Centre, Sue Green has been awarded the coveted Lifetime Achievement Award at Circadian Trust's annual staff awards ceremony.

Circadian Trust is a not-for-profit organisation that operates five Active Lifestyle Centres and one dual-use sports centre across South Gloucestershire in partnership with the local authority.

Joining the team in 1988 as an aerobics instructor, Sue quickly built up a reputation for dancing her way through many a 'grapevine' until her knees couldn't take anymore - some 25 years later.

Since swapping the aerobics studio for the reception desk, Sue has warmly welcomed members of the community with her broad smile and fantastic attitude. Outside of work, she regularly volunteers at a homeless shelter in Bristol, collecting supplies from the residents of Kingswood and delivering them to those in need.

Sue and her fellow staff members were treated to an evening of celebration and entertainment at BAWA Club, Filton following another successful year for the charitable social enterprise.

Of the win, Sue said: "I'm absolutely thrilled to bits, if a little shocked and surprised. I had absolutely no idea that I was going to receive the award and it only clicked once Mark was half way through his speech!"

"I've seen a lot of changes in my 30 years at Kingswood Active Lifestyle Centre – especially with the computer systems! Throughout it all, I've always loved my job, my colleagues and the customers we meet every day. I'll be behind the desk for a long while yet!"

Mark Crutchley, Chief Executive of Circadian Trust, said: "It's been an exceptional year for the Trust, with major redevelopments in Bradley Stoke, Longwell Green and Yate coming to a close. I'd like to thank my staff for making all of this possible.

"This year's Lifetime Achievement Award has been awarded to someone who has shown passion, loyalty and dedication to great customer service throughout their career with Circadian Trust. And this is just one of many reasons that I had great pleasure in presenting the award to Sue."

Other awards included Team of the Year, Employee of the Year, Centre of the Year, Chairman's Special Award and five Quality Standards Awards in Health and Fitness, Customer Service, Swimming, Food and Beverage and Operations.

Since 2010 Circadian Trust has seen an 18% increase in customer uptake to 2.5 million customer visits per year and growth in turnover by 7.6% to £11.5million in the last financial year, with £7million re-invested into new initiatives within the local community.

To find out more about Circadian Trust and the Active Lifestyle Centres, please visit:  
<http://www.circadiantrust.org/> or <https://www.activecentres.org/>

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*Photo caption: Mark Crutchley, CEO of the Circadian Trust, presenting Sue Green with her Lifetime Achievement Award.*

### **Notes to editor:**

For further information contact [liam.bettinson@jbp.co.uk](mailto:liam.bettinson@jbp.co.uk) or [karen.white@jbp.co.uk](mailto:karen.white@jbp.co.uk)

Alternatively, please call 0117 907 3400

### **About Circadian Trust**

- Circadian Trust operates five lifestyle centre sites and a dual-use sports centre across South Gloucestershire in Bradley Stoke, Downend, Kingswood, Longwell Green, Thornbury and Yate and is a company and charity. Working in partnership with South Gloucestershire Council, the community strategy and overall shared philosophy is to contribute to the improved health, cultural and social wellbeing of the local community improving quality of life.
- Any profit made by the Trust is reinvested to improve facilities, equipment and services for its customers.
- For more information, visit: [www.circadiantrust.org](http://www.circadiantrust.org)